



Apteco  
Marketing Suite™  
Insight into Action

nccgroup 

## Escrow Protection

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# Working together to assure your business continuity

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At Apteco we value our customers and work hard to both deliver software solutions which meet your key business requirements and build strong relationships based on trust.

We recognise that we have a responsibility to help you ensure the long term performance and availability of your software and ultimately, to assure your business continuity.



# Escrow Solutions

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## Inbuilt business continuity assurance

**That's why we are working in partnership with global information assurance provider NCC Group, to offer you business continuity protection through an escrow agreement.**

NCC Group currently protects over 9,000 business critical software applications under comprehensive escrow agreements, on the behalf of licensees worldwide.

Under the terms of our escrow agreement we supply NCC Group with a copy of the source code of our applications which they will hold securely on your behalf. This will be updated at regular agreed intervals to ensure the source code held is always up to date and reflects the current versions of our applications. In the unlikely event that we ever become unable to meet our contractual obligations, NCC Group will release the source code to you, allowing you to maintain and correct your software without disruption.

We can arrange for our dedicated Account Manager at NCC Group to contact you to answer any questions that you may have and to talk you through the process of establishing your escrow agreement and the fees involved.

However, please do not hesitate to contact them directly if you have any queries regarding escrow protection. The Apteco account is managed by:

### Adam Siari

NCC Group Escrow Account Manager

tel: +44 (0) 161 234 6179

email: [adam.siari@nccgroup.trust](mailto:adam.siari@nccgroup.trust)

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[www.nccgroup.trust](http://www.nccgroup.trust)

UK:	+44 (0) 161 209 5324
Netherlands:	+31 (0) 20 620 7151
Switzerland:	+41 (0) 41 763 2800
Germany:	+49 (0) 89 599 7620
US:	+1 (800) 813 3523